Development of a framework for supervision in physiotherapy practice-based learning

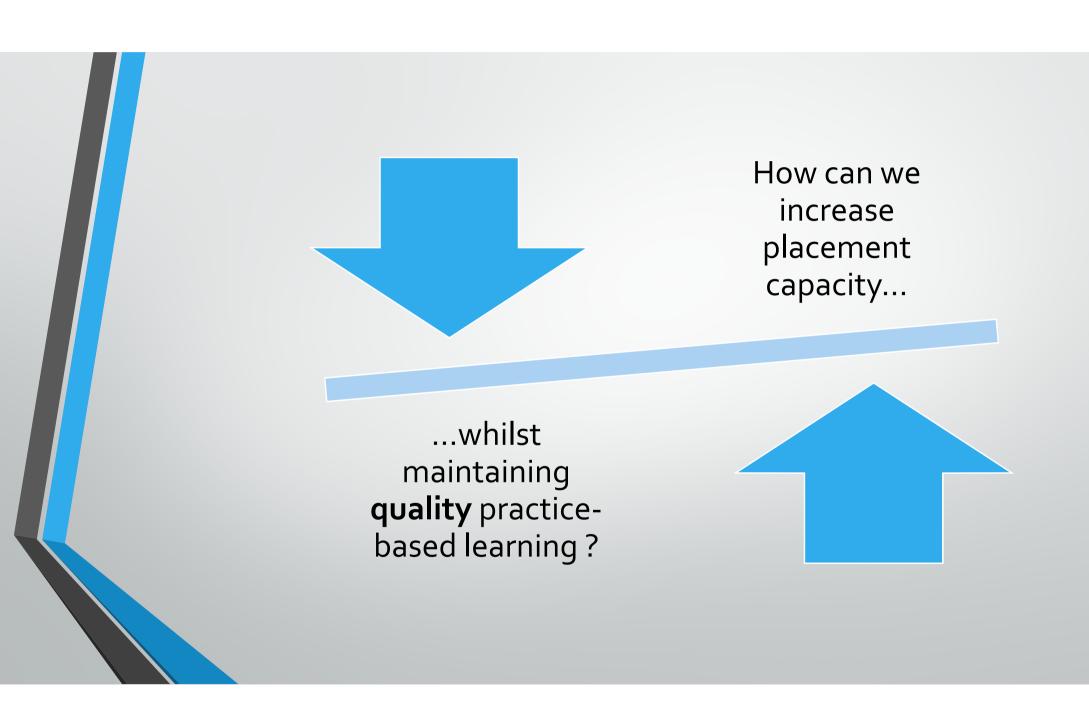
Zoe Tilley

Clinical Link Tutor (Physiotherapy)

University of Nottingham

Practice-based learning (PrBL) issues

- 1000 clinical hours accrued through 8 clinical placements
 - Increasingly difficult to source
- CSP (2016) reported we needed 500 more student places each year
 - HEI's increasing student numbers on physiotherapy programmes
 - New programmes
- Impact on placement team and practice providers
 - Many HEI's competing for placements in same area



Guidance from professional bodies

- CSP campaign and key messages (2017)
- HCPC Standards of conduct, performance and ethics (2016)
 - "You must continue to provide appropriate supervision and support to those you delegate work to"
- HEE Quality Framework 2019-2020
 - "Providers must ensure that learners have an appropriate level of supervision at all times by an experienced and competent educator..."

A definition of supervision

- Dictionary definition
 - "the action, process, or occupation of supervising, *especially*: a critical watching and directing (as of activities or a course of action)" (Merriam-Webster, 2019)
- CQC definition
 - ...provides an opportunity for staff to: reflect on and review their practice; discuss individual cases in depth; and change or modify their practice and identify training and continuing development needs (Care Quality Commission, 2013)

Defining supervision in physiotherapy PrBL

• "...supervision on placements is focused on providing students with individual support in what they currently need in order to improve their therapeutic skills. It is about transferring and applying knowledge and facilitating reflective and evidence-based practice. Supervision implemented in this way also activates the supervisor's reflective skills" (Lahteenmaki, 2005, p.27)

Aim of my study

 To understand how practice educators perceive supervision of undergraduate physiotherapy students undertaking practice-based learning from University of Nottingham

My study

- Semi-structured interviews
 - 11 practice educators from a range of NHS/non-NHS organisations
- "Tell me/talk me through how you would supervise undergraduate physiotherapy students when they are on clinical placement with you"
- Interviews transcribed and analysed using a phenomenographic approach

Phenomenography

- "...phenomenography is a research method for mapping the qualitatively different ways in which people experience, conceptualise, perceive, and understand various aspects of, and phenomena in, the world around them." (Marton, 1986 cited by Stenfors-Hayes, Hult and Dahlgren, 2013, p.262)
- Used initially in education to explore approaches to learning
 - In healthcare to explore how patients understand their illness
- Thematic analysis resulting in 'categories of description' which form a single 'outcome space' (set of themes)

The Outcome Space

Supervision of undergraduate physiotherapy students

Teaching & facilitating learning

Establishing & maintaining an environment for learning

Facilitating student personal & professional development

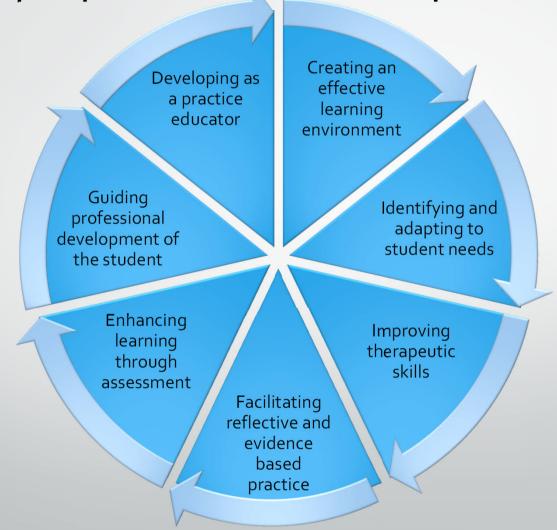
Enhancing learning through assessment

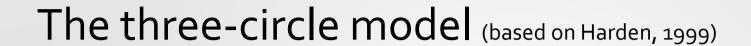
Developing as a practice educator

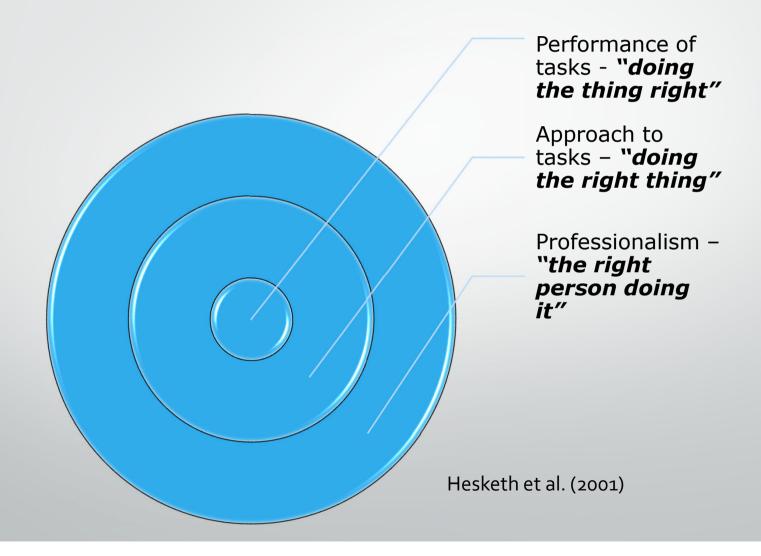
Supervision: definition revisited

• "...supervision on placements is focused on *providing students* with individual support in what they currently need in order to improve their therapeutic skills. It is about transferring and applying knowledge and facilitating reflective and evidence-based practice. Supervision implemented in this way also activates the supervisor's reflective skills" (Lahteenmaki, 2005, p.27)

A proposed model of supervision







A framework for supervision in physiotherapy PrBL

| Framework Level | Expectations of Practice Educator |
|---------------------------------------|---|
| Level 1 – "doing the thing right" | Basic expectation of appropriate supervision – what everyone should be doing |
| Level 2 — "doing the right thing" | Building on experience of supervision – observing differences in students and responding to this in their approach |
| Level 3 – "the right person doing it" | Developing as a practice educator – recognising their role in education and their organisation and developing themselves as an educator |

Identifying and adapting to student needs

| Level 1 – "doing the right thing" | Level 2 — "doing the thing right" |
|--|--|
| 1. Pre-placement discussion | 1. Open communication |
| a. Identify the student/s prior experience | 2. Collaborative approach to planning and |
| b. Identify the student/s perceived | goal setting |
| strengths and weaknesses | 3. Inclusive environment |
| 2. Identify student/s preferred ways of learning | 4. Allow time and space for the student/s to |
| a. Determine prior placement experience | learn and develop |
| b. Identify any learning needs | |
| c. Identify any strategies for assisting | |
| learning | |
| | |
| | |

Facilitating reflective and evidence-based practice

| Le | evel 1 – "doing the right thing" | Level 2 — "doing the thing right" |
|----|--|--|
| 1. | Guided reflection a. Skilled questioning and discussions to probe student/s to | Allow the student/s time to reflect and process new information |
| | reflect on patient interventions and tasks | Stepping back to allow space for the student/s to assimilate new knowledge and reach decisions on next steps |
| 2. | Facilitate student/s to self-reflect | |
| | a. Identify areas of strength and areas to improve | |
| | b. Adapt goals to student/s current needs | |
| | | |
| | | |

"the right person doing it"

Level 3

- 1. Aware of own strengths and weaknesses as a clinician
- 2. Aware of own strengths and weaknesses as a practice educator
- 3. Aware of how own personal experiences, values and beliefs can impact on supervision
- 4. Learn from other practice educators, novice and experienced
- 5. Reflect on feedback from students and colleagues on supervision
- 6. Adapt and modify approach to supervision as required to facilitate student/s learning effectively
- 7. Recognise and accept support from colleagues, trust and HEI when needed
- 8. Accept different approaches to working between practice educators
- 9. Identify training needs as a practice educator and seek to remain current with educational and clinical topics
- 10. Understand how clinical education fits with role of physiotherapist within organisation
- 11. Accept supervision and clinical education is part of the job and encourage this within organisation, involving all professions in education
- 12. Collaborate with HEI to ensure right skills and knowledge acquired for the changing needs of health service

How can we use this?

- Communicating expectations of supervision
- Practice Educator training
- Identifying individual learning needs
 - Individually and/or through annual appraisal process
- Quality assurance

References

- Care Quality Commission, 2013. Supporting information and guidance: Supporting effective clinical supervision. [Online] Available at:
 https://www.cqc.org.uk/sites/default/files/documents/20130625_800734_v1_00_supporting_information-effective_clinical_supervision_for_publication.pdf

 [Accessed 6 May 2019]
- Chartered Society of Physiotherapy, 2016. Physio students: we need more not less. [Online]
 Available at: https://www.csp.org.uk/system/files/csp_student_places_briefing_2016.pdf
 [Accessed 28 March 2018].
- Chartered Society of Physiotherapy, 2017. Key messages. [Online]
 Available at: http://www.csp.org.uk/professional-union/careers-development/practice-based-learning/key-messages
 [Accessed 8 July 2018]
- Harden, R. M., Crosby, J. R., Davis, M. H. and Friedman, M., 1999. AMEE Guide No. 14:
 Outcome-based education: Part 5 from competency to meta-competency: a model for the specification of learning outcomes. *Medical Teacher*, 21(6), pp. 546-552.

References

- Health & Care Professions Council, 2016. Standards of conduct, performance and ethics, London: HCPC.
- NHS Health Education England, 2017. HEE Quality Framework 2017-2018. [Online] Available at: https://hee.nhs.uk/our-work/quality [Accessed 22 March 2018].
- Hesketh, E.A., Bagnall, G., Buckley, E.G., Friedman, M., Goodall, E., Harden, R.M., Laidlaw, J.M., Leighton-Beck, L., McKinlay, P., Newton, R. and Oughton, R., 2001. A framework for developing excellence as a clinical educator. *Medical education*, 35(6), pp.555-564
- Lahteenmaki, M.-L., 2005. Reflectivity in supervised practice: conventional and transformative approaches to physiotherapy. *Learning in Health and Social Care*, 4(1), pp. 18-28.
- Stenfors-Hayes, T., Hult, H. and Dahlgren, M. A., 2013. A phenomenographic approach to research in medical education. *Medical Education*, Volume 47, pp. 261-270.

Thank you

zoe.tilley@nottingham.ac.uk

